

Return Merchandise Authorization (RMA) Form

Please fax completed for to 877-302-7009
Or email to: rma@onesourcecellular.com

Company Name: _____	Date: _____
Company Address: _____	Contact: _____
City: _____	Phone: _____
State, Zip Code: _____	Fax: _____

Line	OSC Invoice No.:	Qty.	Part No.:	Prob*	Sol.*	Comment
1						
2						
3						
4						
5						
6						
7						
8						

In order to qualify for repair or replacement, the following requirements must be met:

1. Product must have been purchased from One Source Cellular
2. Defective Returns must be tested by sender prior to sending, all defective returns will be tested upon receipt any non-defective items will be return at senders expense and are subject to a 20% handling fee.
3. Non-Defective returns must be sent within 30 days and are subject to a 20% restocking fee.
4. Dead on Arrival items must be claimed within 3 days after receiving the merchandise.

<p>* Problem Codes: COD - Cosmetic damage DOA - Dead on arrival DEF - Defective NAE - Not As Expected DNW - Do Not Want DNO - Did Not Order OTH - Other</p> <p>Solution Code: RR - Replace RC - Return for Credit</p>

Issuance of this RMA does not constitute acceptance of returned products. OSC, Inc. reserves the right to refuse products based on evaluation against Warranty Returns Program criteria. Non-conforming units will be returned without product servicing. Discontinued product may not carry full manufacturer's warranty. RMA numbers are valid for 7 days only. If the returned product is not in stock, OSC, Inc. reserve the right to keep the return item(s) up to 90 days for repair or exchange. Only items listed will be accepted against this RMA number.

By signing this form, I understand and agree to the return requirements as described in One Source Cellular's Product Repair & Replacement Plan

Signature: _____ **Date:** _____

Shipping Instructions: Cut and tape portion below to the outside of the shipping box.

For OSC Use Only:

Ship To: One Source Celluar
34 35th Street, 6th Fl
Brooklyn, NY 11232
Attn: RMA Dept.

RMA#:

Date Issued:

Authorized Initials: